



www.IlesCares.com

Dunn's Chapel and Crematory

2121 Grand Avenue
Des Moines, Iowa 50312
515-244-2121

Westover Chapel

6337 Hickman Road
Des Moines, Iowa 50317
515-276-4567

Grandview Park

3211 Hubbell Avenue
Des Moines, Iowa 50317
515-265-1652

Brandt Chapel

1301 Ash Street
Dallas Center, Iowa 50063
515-992-3701

Sundberg - Kirkpatrick

202 S. Market Street
Madrid, Iowa 50156
515-795-3283

Norwalk Chapel

1020 Main Street
Norwalk, Iowa 50211
515-981-0700



The Mark of Integrity

MEMBER
Greater Iowa
Quad Cities
Siouxland Region



I L E S F U N E R A L H O M E S

FTC Disclosure Disclaimer Form

The Federal Trade Commission's Funeral Industry Practices RULE requires certain disclosure and prohibits misrepresentations. This Disclosure/Disclaimer Form is a checklist that we ask those we serve to read and sign if during the arrangements our firm complied with the following:

Name of Deceased: _____

Date of Death: _____ Date of Service: _____

- (1) I/We were given/shown a General Price List prior to discussing prices, services or merchandise (effective January 1, 2016).
- (2) I/We were given/shown a Casket Price List prior to discussing prices or caskets (effective January 1, 2016).
- (3) I/We were given an Outer Burial Container Price List prior to discussing prices or outer burial containers (effective January 1, 2016).
- (4) I/We were told that embalming is required by law and were told that the law does not require embalming except in certain special cases. If it was provided, this was done with my/our permission.
- (5) I/We were not told that any law requires embalming for direct cremations, immediate burial, a funeral using a sealed casket, or refrigeration is available and the funeral is without viewing or visitation and with a closed casket.
- (6) I/We were told that any law requires a casket for direct cremation or that a casket other than an unfinished wood box is required for direct cremation or for direct disposition.
- (7) I/We were told that state law does not require the purchase of an outer burial container or any of the funeral goods or services I/We selected except as set forth on the statement of funeral goods and services selected.
- (8) No claims were made to me/us as to the merchandise or other offerings of this funeral firm (embalming, casket, outer burial container) that embalming or the use of any merchandise available from this funeral firm would delay the decomposition of the remains for a long term or indefinite time, or would protect the body from graveside substances. No representations or warranties were made to us regarding caskets or outer burial containers. The only warranties, expressed or implied, granted in connection with goods sold with the funeral service we arranged were the expressed written warranties, if any, extended by the manufacturers thereof. No other warranties, including the implied warranties of merchantability or fitness for a particular purpose were extended to us.
- (9) I/We were not told that the amount of each of the cash advance items was the cost to the funeral firm. We were told the cost may be different based on volume or cash discounts or other professional/trade customs.

Date: _____ Funeral Director: _____

Person Arranging Funeral: _____

Person Arranging Funeral: _____

Person Arranging Funeral: _____

Celebrate Life the Way You Lived It!